

Rules regarding free tickets for “Kulturpass” holders

Kindly note, that due to organizational reasons, the following rules will be applied to the issuing of free tickets to “Kulturpass” holders:

- A maximum of 10 free tickets will be issued to “Kulturpass” holders per screening.
- Tickets will be issued on the day of each screening.
- Requests for free “Kulturpass” tickets must be clearly stated when making advance reservations either over the telephone or in person.
- It will still be possible to make advance reservations online. However, this does not guarantee the issue of a free ticket to all “Kulturpass” holders. If all 10 “Kulturpass” tickets have already been issued by the time the ticket is collected, the full price will be charged.
- Pre-reserved tickets must be collected 30 minutes before the start of the screening at the latest. Otherwise the reservation will be automatically cancelled.

We thank you for your understanding.

Vienna, April 2016